

# UNIVERGE® 3C

SOFTWARE ASSURANCE

NEC  
SOFTWARE  
ASSURANCE



## WHEN WE SAY ALL-IN-ONE, WE MEAN ALL-IN-ONE!

UNIVERGE® 3C provides users with a fully tailored all-in-one enterprise Unified Communications solution, enabling them to use all forms of communication; i.e. audio, video (1-to-1 or in a conference mode), instant messaging, e-mail, voicemail and web collaboration, supported by an array of productivity features such as calendar integration and presence information.

All of this is included in UNIVERGE 3C, no matter what kind of device or how many devices you are using. It can be a desktop or a mobile device. It can be a tablet or smartphone connected to your UNIVERGE 3C system or a telephone set connected to another communication server in your corporate network. Even home telephone can be part of your UC&C suite. All these different devices can be used and reached via your single telephone number – thanks to UNIVERGE 3C.

### Reliable to the bone

UNIVERGE 3C is an extremely reliable distributed Unified Communications system which can be deployed on multiple servers or virtual machines across a network while it operates as one single system, sharing a common and single database. The servers act in an Active/Active mode, reducing the

impact of a system failure as well as supporting geographic redundancy - at no additional cost and without any additional license required.

### Cost saving and Profit Generating

UNIVERGE 3C's Unified Communications and Collaboration features allow people to work in the most efficient way, turning Total Cost of Ownership into Significant Profit of Ownership. This is even more apparent when you consider the cost savings realized by the centralized communication server and centralized public network connection.

### Future proof by means of Software Assurance

Technology, business processes and the way people communicate and interact are changing rapidly. UNIVERGE 3C's flexible and open architecture allows your organization to accommodate these changes. With innovation in our genes, NEC is continuously extending its solution sets with product enhancements, while our Software Assurance program ensures that the latest product versions are made available to customers free of charge. Participating in NEC's Software Assurance program guarantees your business is always up to date with the latest UNIVERGE 3C software release.



## 5 GOOD REASONS FOR SOFTWARE ASSURANCE ON YOUR UNIVERGE® 3C



### Keep up to date

Software Assurance helps protect your investment in your UNIVERGE 3C solution by future-proofing the system and accessing the latest technology – keeping your business competitive.



### Save Money

UNIVERGE 3C typically has two major upgrades per year and many feature enhancements over a system's lifecycle. Software Assurance is the most effective way of keeping your system up to date.



### Stay Secure

More and more companies and systems are being hacked these days, causing loss of valuable and confidential information. Other companies lose money due to toll fraud. Keeping communication software up to date is just as important as your virus scanner and firewall.



### Peace of Mind

Software Assurance gives you the best possible support from your reseller plus a direct link to NEC's Technical Support & Development Team, for the highest level of support expertise. And you'll never have to worry about unforeseen software expenditures.



### Business Continuity

As well as enhancing your communications, NEC's ongoing innovations provide a variety of business enhancements, including increased productivity, time and cost saving and more.

v9.0.0 September 2017	→	v9.1.0 June 2018	→	v9.1.2 October 2018	→	v9.1.3 February 2019	→	v9.2.0 May 2019	→	v9.2.1 September 2019
<ul style="list-style-type: none"> <li>&gt; UC Client enhancements:                             <ul style="list-style-type: none"> <li>- Group Chat</li> <li>- Multiple Views</li> <li>- Contact List Consolidation</li> <li>- Multiple Contact List</li> </ul> </li> <li>&gt; External Phonebook</li> <li>&gt; Zone-Based Directory Search</li> <li>&gt; Increased Scalability</li> <li>&gt; Role-Based Administration</li> <li>&gt; Windows Server 2016</li> <li>&gt; SQL Server 2016</li> <li>&gt; Localization (Austria, Belgium, Switzerland)</li> </ul>		<ul style="list-style-type: none"> <li>&gt; Enhanced User Experience                             <ul style="list-style-type: none"> <li>- New Selectable Themes</li> <li>- Quick Set Profile</li> <li>- Group Chat</li> <li>- Support new NEC Terminal (GT210)</li> </ul> </li> <li>&gt; Platform                             <ul style="list-style-type: none"> <li>- Performance improvements</li> <li>- Data Partitioned Administration</li> <li>- UCaaS Deployment</li> </ul> </li> </ul>		<ul style="list-style-type: none"> <li>&gt; Enhanced User Experience:                             <ul style="list-style-type: none"> <li>- Support of NEC's DT820 colour phone</li> <li>- Various UC Client enhancements</li> <li>- Limited Search and Display Information</li> <li>- Integration with 3rd-party collaboration systems</li> <li>- Shortened Password Dialling</li> <li>- Mobile Client enhancements</li> <li>- SIP Phone on-hook-dial buffer timeout</li> </ul> </li> <li>&gt; Platform                             <ul style="list-style-type: none"> <li>- Support for multiple Active Directory Domains</li> </ul> </li> </ul>		<ul style="list-style-type: none"> <li>&gt; Enhanced User Experience:                             <ul style="list-style-type: none"> <li>- Supports NEC's new terminal DT890</li> <li>- Arabic language support</li> <li>- Set user forwarding from station</li> <li>- Call toaster</li> </ul> </li> <li>&gt; Platform                             <ul style="list-style-type: none"> <li>- Exchange support in remote AD forest</li> <li>- BCT improvement on deleting 3C addresses</li> <li>- Update DB script for initial address zones</li> <li>- Tomcat upgrade 9.0.8 to 9.0.10</li> </ul> </li> </ul>		<ul style="list-style-type: none"> <li>&gt; Enhanced User Experience                             <ul style="list-style-type: none"> <li>- Predefined Contact Lists</li> <li>- Loose Collaboration</li> <li>- SMP Security Icon on the UC Client</li> </ul> </li> <li>&gt; Administration                             <ul style="list-style-type: none"> <li>- GT210 terminals:                                     <ul style="list-style-type: none"> <li>3C Managed End-point</li> </ul> </li> </ul> </li> <li>&gt; Platform                             <ul style="list-style-type: none"> <li>- Virtual Stations</li> <li>- SBC Fast Registration (DT820)</li> </ul> </li> </ul>		<ul style="list-style-type: none"> <li>&gt; Enhanced User Experience                             <ul style="list-style-type: none"> <li>- Support of NEC's new DT900S phones</li> <li>- Ready to support NEC's DT900 phones (Std SIP only)</li> <li>- Fully 3C managed High-end Touch Screen</li> <li>- Support VMware 6.7</li> </ul> </li> </ul>

NEC and the NEC logo are trademarks or registered trademarks of NEC Corporation that may be registered in Japan and other jurisdictions. All trademarks identified with © or TM are registered trademarks or trademarks of their respective owners. Models may vary for each country, and due to continuous improvements this specification is subject to change without notice. Please refer to your local NEC representative(s) for further details.

**EMEA (Europe, Middle East, Africa)**  
NEC Enterprise Solutions  
[www.nec-enterprise.com](http://www.nec-enterprise.com)

For further information please contact NEC EMEA or: