Orchestrating a brighter world

NEC

When we say all-in-one, we mean ALL-in-ONE!

UNIVERGE® 3C Software Assurance

UNIVERGE® 3C provides users with a fully tailored all-in-one enterprise Unified Communications solution, enabling them to use all forms of communication; i.e. audio, video (1-to-1 or in a conference mode), instant messaging, e-mail, voice-mail and web collaboration, supported by an array of productivity features such as calendar integration and presence information.

All of this is included in UNIVERGE 3C, no matter what kind of device or how many devices you are using. It can be a desktop or a mobile device. It can be a tablet or smartphone connected to your UNIVERGE 3C system or a telephone set connected to another communication server in your corporate network. Even your telephone at home can be part of your UC&C suite. All these different devices can be used and reached via your single telephone number – thanks to UNIVERGE 3C.

Reliable to the bone

UNIVERGE 3C is an extremely reliable distributed Unified Communications system which can be deployed on multiple servers or virtual machines across a network while it operates as one single system, sharing a common and single database. The servers act in an Active/Active mode, reducing the impact of a system failure as well as supporting geographic redundancy - at no additional cost and without any additional license required.

Cost saving and Profit Generating

UNIVERGE 3C's Unified Communications and Collaboration features allow people to work in the most efficient way, turning Total Cost of Ownership into Significant Profit of Ownership. This is even more apparent when you consider the cost savings realized by the centralized communication server and centralized public network connection.

Future proof by means of Software Assurance

Technology, business processes and the way people communicate and interact are changing rapidly. UNIVERGE 3C's flexible and open architecture allows your organization to accommodate for these changes. With innovation in our genes, NEC is continuously extending our solution set with product enhancements, while our Software Assurance program ensures that latest product versions are made available to customers free of charge. Participating in NEC's Software Assurance program guarantees your business is always up to date with the latest UNIVERGE 3C software release.

www.nec-enterprise.com

5 Good Reasons for Software Assurance on your UNIVERGE® 3C

Keep up to date

Software Assurance helps protect your investment in your UNIVERGE 3C solution by future-proofing the system and accessing the latest technology – keeping your business competitive.

Save Money

UNIVERGE 3C typically has two major upgrades per year and many feature enhancements over a system's lifecycle. Software Assurance is the most effective way of keeping your system up to date.

Stay Secure

More and more companies and systems are being hacked these days, causing loss of valuable and confidential information. Other companies lose money due to toll fraud. Keeping communication software up-to-date is just as important as your virus scanner and firewall.

Peace of Mind

Software Assurance gives you the best possible support from your reseller plus a direct link to NEC's Technical Support & Development Team, for the highest level of support expertise. And you'll never have to worry about unforeseen software expenditures.

Business Continuity

As well as enhancing your communications, NEC's ongoing innovations provide a variety of business enhancements, including increased productivity, time and cost saving and more.

v8.5.3.10 March 2014	v8.5.3.11 August 2014	v8.5.4.19 June 2015	v8.6.1.12 December 2015	v8.6.1.211 February 2016	v8.7.1 November 2016

• UC Client Enhancements
• Directed Park/Virtual Park
• Outbound Caller ID Changes
• SIP Trunk Backup Service
• 3C Connect Outlook Add-in Enhancements
• Emergency Alerts Notification Enhancements
• Mobility Service Enhancements
• 3C Collaboration Meeting Manager Enhancements
• 3C iOS Mobile Client Soft Media Phone enhancements
• 3C iOS Mobile Client Collaboration Participant Application
• IM server 64 bit version
	• Security Enhancements
	• Allow Administrator to disable User-Agent records
	• Verify hardware address (MAC) in SIP messages
	• Restrict terminal identification via DID maps for SIP trunk endpoints
	• Automatic Ring back on idle
	• Reporting Enhancements
	• Operating Environment:
	  • Exchange 2013 support
	  • Office 2013 enhancement
	  • Active Directory in Windows 2012 server
	  • Office 365 Support (Field Trial only)
		• Unified Communication Workgroups:
		• IP DECT Support
		• Station Digest Authentication
		• Certificate Infrastructure Improvements
		• Information Assurance Enhancements
		• Mass Configuration of DT700s
		• Windows SMP licensing changes
		• Windows Server 2012 R2 Support
		• Third-Party SIP Conferencing Enhancement
		• Audible notification when participant joins meeting
		• Phone options in the Collaboration Client
		• Outlook add-in enhancements
			• UC Client enhancements:
			  • Hot Key Dialing
			  • Tool Bar Updates (Preferences, Do Not Disturb)
			  • Show or hide the multiple devices when initiating a call
			  • Default Device per Quick Set Profile
			• Workgroups: increased capacity and flexibility to show/hide workgroups
			• Increased capacity 3C Station for BusinessConneCT
			• SMP roaming Mobile Client (Wifi and cellular data networks)
			• Support Open SSL version 1.0.1p
			• Support latest Polycom firmware
				• Managing Collaboration Meetings via the UNIVERGE 3C Outlook Add-in
				• Collaboration web-interface end-user enhancements
				• Enhanced e-mail invitation layout to participants and hosts of Web Meetings
				• Echo canceller improvement for browser based audio (CMM)
				• Increased Collaboration capacity (300 => 500 sessions)
				• Supports Ubuntu 14.04 (CMM) and with this supports HyperV 2012
				• Updated Security components using the latest TLS libraries
					• Federation (3C/3C and 3C/Skype for Business)
					• UC Client enhancements:
					  • Offline Instant Messaging
					  • Soft Media Phone (SMP) support on NEC's VDI solution VPCC
					  • SMP video enhancements
					  • SMP Device Management enhancements
					  • Presentation Mode (i.e. temporarily disable notifications)
					• 3C Platform Enhancements
					  • Remote Upgrade
					  • Optional SRTP
					  • Simplified IM server installation