

Protecting staff & and guests,
business continuity and reputation

Safety in hotels

> NEC ALARM AND
MOBILIZATION SOLUTION

How can you assure the safety and security of both staff and guests, if an unexpected event happens?

Being responsible for a hotel, besides offering first-rate services, your primary concern is your guests safety.

Safety in hotels is a delicate balance: how can you assure safety and security - in a hospitable and welcoming environment - without confronting and frightening your guests.

You need devices that quickly detect the first sign of fire and lead your guests safely out of the danger zone as your number one priority.

At the same time, the fire protection system has to be highly reliable because nothing can be more annoying than a false alarm.

NEC has the solution for this!

Thanks to the NEC Alarm and Mobilization solution, your Hotel can guarantee and assure that:

- > If an event occurs, the responsible contacts are informed instantly!
- > They then have to acknowledge not only to receive the information of the event, but also to take action
- > If needs be, this solution can even control the installed PBX/voice solution, i.e. Generic Broadcasting/Alarm evacuation
- > In short, thanks to instant information, the correct action can be taken

As the NEC Alarm and Mobilization solution can interface with any PBX solution, as well as any fire-alarm system or engineering system on the market, the following scenarios will be addressed and solved in the correct way, for example::

- > Elevator which is stuck
- > Lights going out in the parking garage
- > CCTV alert-intruders/suspicious people in the perimeter/building
- > Air conditioning not working
- > Fridge is broken
- > Hot water boilers are dry

Even to normal maintenance/engineering and guest-service requests can be addressed:

- > Bed-sight lamp in room 101 is broken
- > Mr. Cooper in room 212, needs an extra towel

Customer Reference: Hotel Pulitzer in Amsterdam

As the NEC Alarm and Mobilization solution is 'platform-independent'; it can work both with ALL the currently available hotel PBX systems, as well as interface with all the peripheral systems in a hotel.

A great example of the NEC Alarm and Mobilization solution, is the Hotel Pulitzer in Amsterdam, the Netherlands.



One of the biggest challenges of this property, consisting of 25 connected 17th Century Canal Houses, is to assure safety and security for their staff and guests, in the middle of Amsterdam, at the famous Keizersgracht. As per Dominic de Boer, IT Director of the Hotel Pulitzer Amsterdam, the NEC Alarm and Mobilization solution – is THE answer to this challenge.

Let NEC assure a safe and secure hotel!



EMEA (Europe, Middle East, Africa)
NEC Enterprise Solutions
www.nec-enterprise.com

For further information please contact NEC EMEA or: