

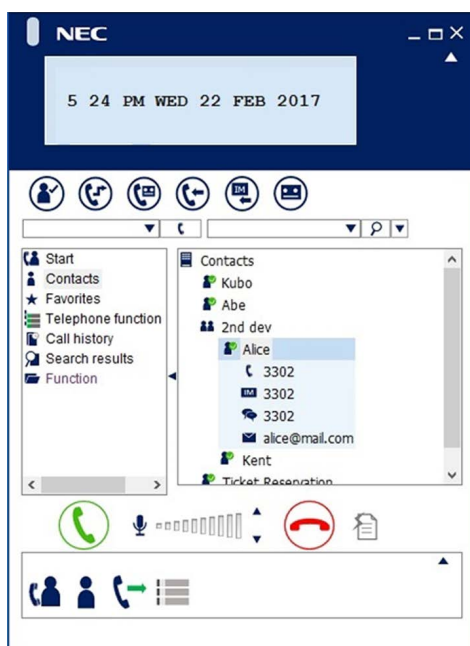
Full-Featured, Multimedia IP Softphone

UNIVERGE® SP350 Softphone

The SP350 offers employees a versatile communications tool for PCs and laptops for easy collaboration, connectivity and productivity from anywhere with internet access.

The SP350 Softphone unifies communications by embedding voice into business processes to bring employees the real-time communications and information they require. Employees have the communications tools they need to work efficiently and productively, whether they're in the office or on the road.

NEC's UNIVERGE SP350 Softphone provides users with a versatile, converged communications tool that offers an impressive array of high quality video, audio, voice and text features.



At a Glance

- > Full-featured, multimedia IP softphone with an impressive array of high quality video, audio, voice and text capabilities
- > Ability to share real-time information and ideas with colleagues
- > Easy-to-use intuitive interface makes it easy to learn with little or no training
- > Improve efficiency and productivity

Today's economic environment is a challenge for businesses of all sizes. To stay competitive, enterprises need to have the right tools to be more efficient, flexible, and productive. That's why NEC has developed the UNIVERGE SP350 Softphone. As one of our solutions for smart enterprises, it allows employees to easily share real-time information and ideas and also provides them with the flexibility to work from different locations. Using this versatile, converged communications tool that offers an impressive array of high quality video, audio, voice and text features.

SP350 Full-featured Multimedia IP Softphone

The SP350 Softphone unifies communications by embedding voice into business processes to bring employees the real-time communications and information they require. With the SP350, employees have the communications tools they need to work efficiently and productively, whether they're in the office or on the road.

The SP350 Softphone is a versatile, multimedia IP phone that is installed on a personal computer (PC) or laptop and delivers high quality voice, including wideband codec, via a USB-connected headset/handset. It can be used as a primary desktop telephone, a supplemental desktop telephone or a remote/telecommuting device. And, as with all of NEC's solutions for Smart Enterprise, organizations can optimize business practices, drive workforce engagement, and create a competitive advantage.

Primary Telephony Device – eliminates the need for a standard desktop phone. The SP350 is a space-saving device for organizations that use integrated voice and data applications on a regular basis or for individuals who enjoy the efficiency of communicating via voice and data from their PC or laptop.

Remote/Mobile Users – provides the full functionality and features of a regular desktop phone, plus advanced multimedia applications, through a simple Virtual Private Network (VPN) Internet connection. Mobile users, on the go, can handle calls as if they were in the office and interact via voice, audio, video or text just by logging onto their PC.

Easy-To-Use Intuitive Interface

The SP350 Softphone offers two types of graphic user interface (GUI) displays, standard and toolbar. The standard version offers a stylish intuitive interface that can be minimized to a user's task tray when not in use. The main

view provides quick and easy access to various settings, a user's presence status, call control buttons and contacts. The toolbar version offers all of the same features and functionality, but in an efficient, easy-to-use toolbar that does not overlap other application windows. The SP350 also provides Microsoft® Office Outlook® integration support for voice calling functions.

Share Real-Time Information and Ideas

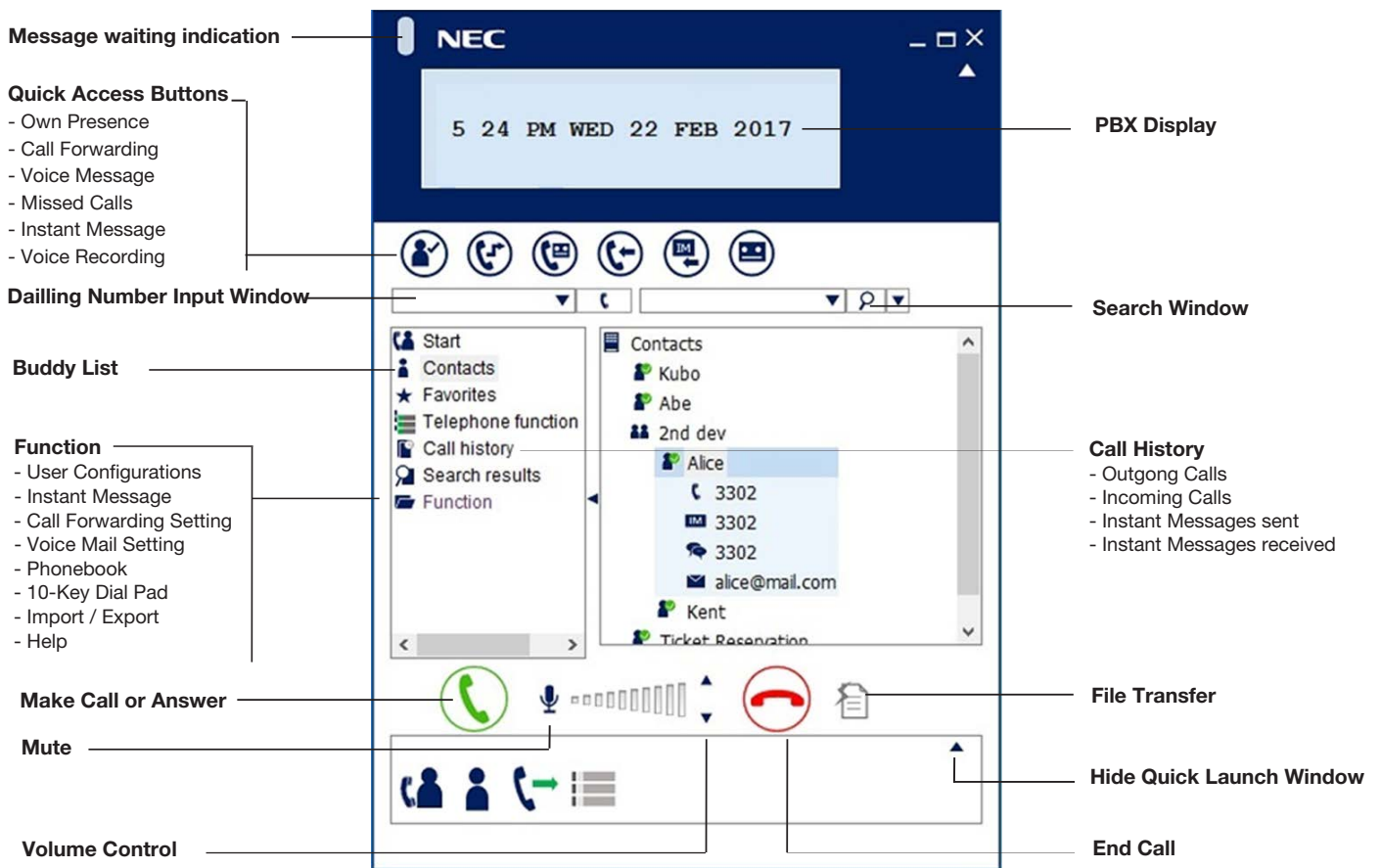
Share real-time information and ideas from a PC or laptop with the multi-faceted SP350 Softphone. When linked together across an NEC IP network, SP350 users can collaborate and interact with each other in an exciting variety of ways:

- > **Audio and videoconferencing** allows for easy set-up and participation in conference calls
- > **Presence** provides the status of the party users are trying to reach before placing a call
- > **Application sharing**
 - Permits users to share up to 16 files at one time through peer-to-peer and conference call environments, and are synchronized between all participants
 - Provides the capability for all participants to write in text or insert graphics on a shared document
 - Allows participants to save inserted text/graphics in Microsoft® Word or PowerPoint® documents
- > **Markup pen** lets users redline a portion of a shared documents
- > **Whiteboard** allows users to review, create and update graphic designs in real-time
- > **Instant Message/Chat** enables users to correspond in real time in either a peer-to-peer or broadcast arrangement while engaged during a call or not – up to eight parties can chat together at the same time
- > **File Transfer** provides an easy method to send one or more files while in a call by simply selecting the file and dropping it into a person's participation file
- > **Call Log** enables the storage of information about outgoing/incoming calls, missed calls and also recorded call files
- > **Call Record** allows users to keep a recording of calls and is an effective tool to use to measure performance, improve training, ensure compliance and evaluate overall performance

Improve Efficiency and Productivity

Placing a call is as easy as entering a phone number or dialing from a contact list or call history. Also, with a simple drag and drop, the SP350 allows telephone dialing from other telephone directory applications such as Microsoft Outlook, HTML pages, Microsoft Word documents, etc. The space bar can be used as a shortcut to make, answer or release a call.

With the addition of Presence, employees will know who is available and when. No more customer calls transferred to voicemail. Calls can be directed and placed to people that are known to be available. By providing quick access to the people and numbers employees need, the SP350 helps improve efficiency and enhance productivity.



Status Indications and Quick Access Buttons

- Own Presence
- Call Forwarding
- Voice Messaging
- Missed Calls
- Instant Message
- Voice Recording

Dialing Number Input and Search Window

- ### Telephone Controls
- Make Call or Answer
 - Mute
 - Volume Control
 - End Call

Quick Launch Buttons

Features & Specifications

Features		
SP350 Standard Call Features	<ul style="list-style-type: none"> - Caller ID Display - Call Deflection - Call Transfer - Call Hold - Call Record - Call Conferencing up to 8 people - Do Not Disturb - Last Number Redial - Voicemail Integration 	<ul style="list-style-type: none"> - 32 Programmable Line Keys - Speed Dial / DSS buttons - Headset Volume and Muting - Controls - Ringer Volume Control - Multiple Audio Algorithms - Supported (G.711 and G.729a and G722 wideband)
SP350 Applications	<ul style="list-style-type: none"> - Collaboration Integration - Video Conferencing up to 8 people - File Transfer - Application Sharing - Multipoint Application Sharing - White Boarding 	<ul style="list-style-type: none"> - Mark-up Pen - Presence *1 - Instant Messaging - Chatting - PHS/PCS Compatibility
Other SP350 Standard Functions	<ul style="list-style-type: none"> - Compatibility with most VPN configurations - Configurable Online Displays - Convenient Keyboard Shortcuts for quick answer and connect - Fast Access Buttons 	<ul style="list-style-type: none"> - Drag and Drop Dialing - Call History and Chatting Logs - Keyboard or Screen Dial Pad - Built-in Voice Recording - 6/8 Party Audio/Data Conferencing

SP350 Softphone Specifications				
System Requirements	NEC Communications Servers	SP350 Modes		
		Business	UCE ACD *2 (CCWorX-ACD)	Virtual PC *3 (VPCC)
	<ul style="list-style-type: none"> - UNIVERGE SV8300 (R4 or later) - UNIVERGE SV8500 (all versions) - UNIVERGE SV9300 (all versions) - UNIVERGE SV9500 (all versions) 	<ul style="list-style-type: none"> √ √ √ √ 	<ul style="list-style-type: none"> √ √ √ √ 	<ul style="list-style-type: none"> √ √ √ √
PC	- IBM-PC/AT Compatible Machine			
OS (Operational Specification)	<ul style="list-style-type: none"> - Windows 7 SP1 Ultimate/Enterprise/ Professional - Windows 8/8.1 Pro/Enterprise - Windows 10 Pro/Enterprise (32-bit and 64-bit for all variants) 			
Memory (Operational Capacity)	- 1 GB or more			
CPU (Operational Specification)	<ul style="list-style-type: none"> - Pentium® III 1GHz equivalent or faster In case of data meeting: Desktop PC – Pentium 4 2GHz equivalent or faster Note PC – Pentium M 1GHz equivalent or faster 			
Hard Drive (Operational Specification)	- 150Mb or more of empty capacity (except data file save area)			
LAN Interface	- 10/100/1000 Mb Ethernet			

*1 Presence Server is required. The Presence Server may not be available in some regions

*2 North America only

*3 Available for selected theaters, confirm with your local sales representative prior to offering

About NEC Corporation - NEC Corporation is a leader in the integration of IT and network technologies that benefit businesses and people around the world. By providing a combination of products and solutions that cross utilize the company's experience and global resources, NEC's advanced technologies meet the complex and ever-changing needs of its customers. NEC brings more than 100 years of expertise in technological innovation to empower people, businesses and society. Please note that not all features described are necessarily available in all regions. For more information, visit NEC at <http://www.nec.com>.

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