

# 10 REASONS WHY YOU NEED TO UPGRADE TO AN NEC SL2100



## 1 ENJOY BUILT-IN BRILLIANCE

The SL2100 has more features built-in saving you on cost, maintenance and hassle!

- > A cost-effective, feature-rich **VoIP enabled** phone system
- > **Less licences**, less hardware and less extras to pay for
- > **Out-of-the-box** unified communications

## 2 REMOTE WORKING FOR YOUR TEAM

Ensure smooth communications with your colleagues & customers

- > **Video Conferencing**: 4 built-in WebRTC licences
- > **Mobile Extensions**: Delivers phone system functionality to your mobile
- > **ST500**: Make your smartphone your business phones



## 3 BE PREPARED FOR THE ISDN SWITCH OFF!

From 2025 analogue & ISDN networks will be 'end of life' with no further support

- > This will effect **more than half** of UK & EMEA business communications
- > The SL2100 has built-in, future-proof **VoIP/SIP technology**

## 4 STAY SECURE

Protect your team, protect your premises, protect your business

- > Effective 24/7 defence against toll fraud with **InGuard**
- > See who's calling with the **Video Doorphone**: monitor your entrance from your desktop
- > Stay safe with the **SOS/Panic button** on IP DECTs



## 5 LOWER YOUR COSTS

Powerful communications for a small business budget

- > **Premises-based** (as opposed to hosted) – avoid recurring monthly subscription costs
- > Save on travel costs & time with **InUC collaboration calls**
- > **All InApps are built-in** to the system – save on extra hardware costs & maintenance

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**INCREASE YOUR PRODUCTIVITY**

Sophisticated solution, simple to use

- > **Save time** with speed dials & shortcut keys to speed Workflow
- > **Keep your whole team reachable** – find the company expert for that crucial enquiry

**TRACK YOUR TEAM'S CALL ACTIVITY - REMOTELY**

System features and applications to make management easier, even for your home workers

- > **MyCalls Call Recorder** provides secure call recording – ideal for resolving disputes and training staff
- > Monitor and manage call activity of the business from your desktop with **InReports**
- > **Busy Lamp Field keys** allows you to see the call status of your team

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**TRANSFORM YOUR CUSTOMER SERVICE**

Increase your customer service levels and you'll increase your business

- > Deal with spikes in **call traffic** more effectively
- > **Caller ID displayed** on handset to help you offer a more personalised greeting
- > **Mobility solutions** for quicker customer responses wherever you are

**GET MOBILE**

Keep your team reachable no matter their location

- > **Homeworkers** can enjoy a complete phone user experience from their home office
- > **NEC DECT** provide true on-site mobility for even the most challenging environments
- > Mobile Extension keeps your team in touch while **on the road** with a single number reach

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**KEEP UP TO DATE EFFORTLESSLY**

Never miss a thing with easy access to key information

- > **Voicemail alerts** delivered to your mobile, desk phone, home phone or as an email
- > **Summary reports of call performance** delivered automatically to MD at end of working day
- > **InReports wallboard** provides 24/7 communication performance

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